

CARE OF THE EXTERIOR

Spa Shell

Your HotSpring spa shell does not need to be cleaned unless there is something visible on the surface. A soft rag or a nylon scrubber should easily remove most dirt. If this is not the case, please contact us for a recommendation.



SERVICE NOTES: Iron and copper in the water can stain the spa shell if allowed to go unchecked. We stock a stain and scale inhibitor and a pre-filter attachment for your garden hose if your spa water has a high concentration of dissolved minerals. The use of alcohol or any household cleaners other than what we suggest to clean the spa shell is NOT recommended. DO NOT use any cleaning products containing abrasives or solvents since they may damage the shell surface. Damage to the shell by the use of harsh chemicals is not covered under the warranty.

Spa Cabinet

There are two types of spa cabinets (or skirts): Everwood® or Redwood.

Everwood® skirted models have skirts consisting of a rigid polymer that combines the durability of plastic with the beauty of redwood. Everwood® won't crack, peel, blister, or delaminate even after prolonged exposure to the elements. Cleaning of Everwood® consists of simply wiping down the skirt with a mild soap and water solution to remove any stains or residue. Do not rub the Everwood® with an abrasive material or use abrasive cleaners as this may damage its texture. Treat with a protectant every time you drain & refill your spa. As with most products, prolonged exposure to outdoor weather conditions can cause fading. We carry the stain needed to keep your Everwood® skirt looking new.

Redwood skirted models are made from natural clear-heart redwood. During the manufacturing process of the spa, the cabinet is sealed with a lightly tinted stain for protection and to enhance its beauty. If your spa has a real redwood cabinet, do not use wood sealers or wood furniture-type oils (that use tung, teak, or lemon) to seal the skirt as they will cause the redwood to blacken. Discoloration or aging of the redwood skirt is considered natural. We carry the original factory finish stain that Watkins Manufacturing uses in production.